

Re-enrollment Instructions for Glass City FCU's Mobile Banking App - Member Guide

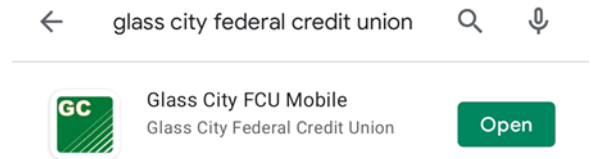
Glass City Federal Credit Union has upgraded to a new Home & Mobile Banking system. You will need to re-enroll **once** in either Mobile or Home Banking. Listed below are registration instructions for the **Glass City FCU Mobile Banking App**.

Before downloading the new app:

Please uninstall/delete the existing Glass City FCU Mobile app from your phone or device.

Locate the new app:

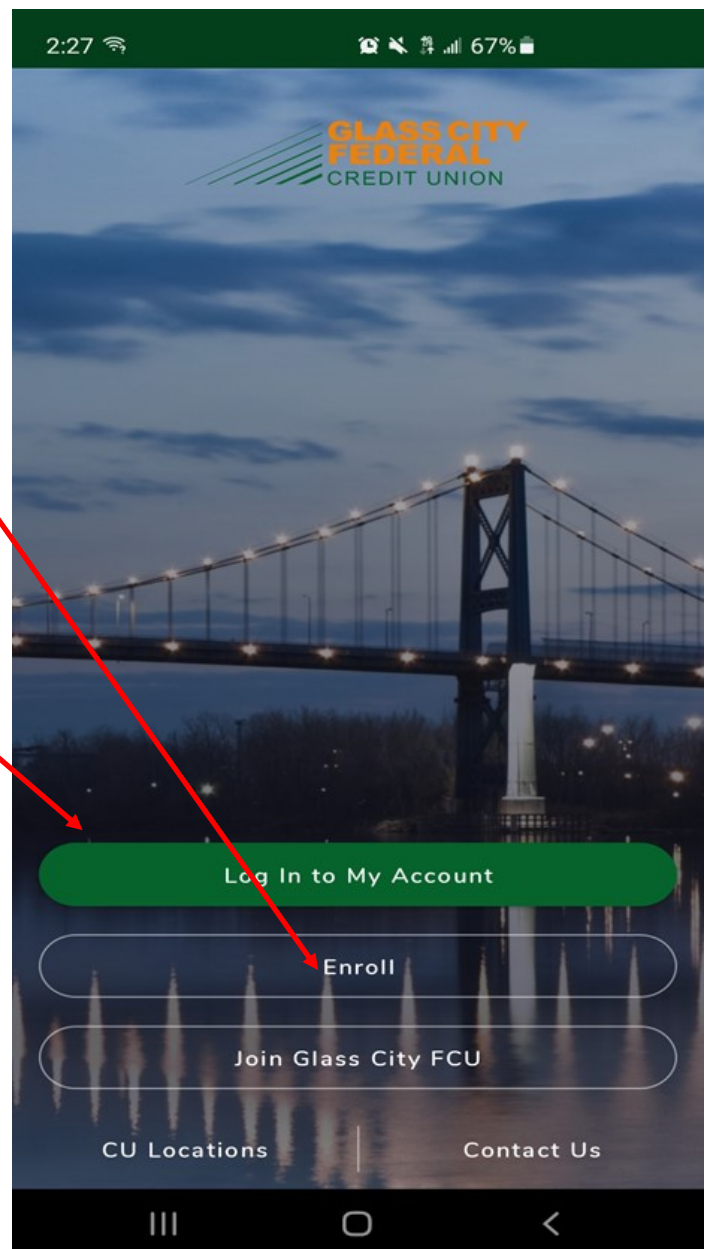
The app is available for Apple's iPhone and Android smartphones. You can find the app in the Apple iTunes App Store or Google Play Store by searching for **Glass City FCU Mobile**.



Enroll/Login Screen:

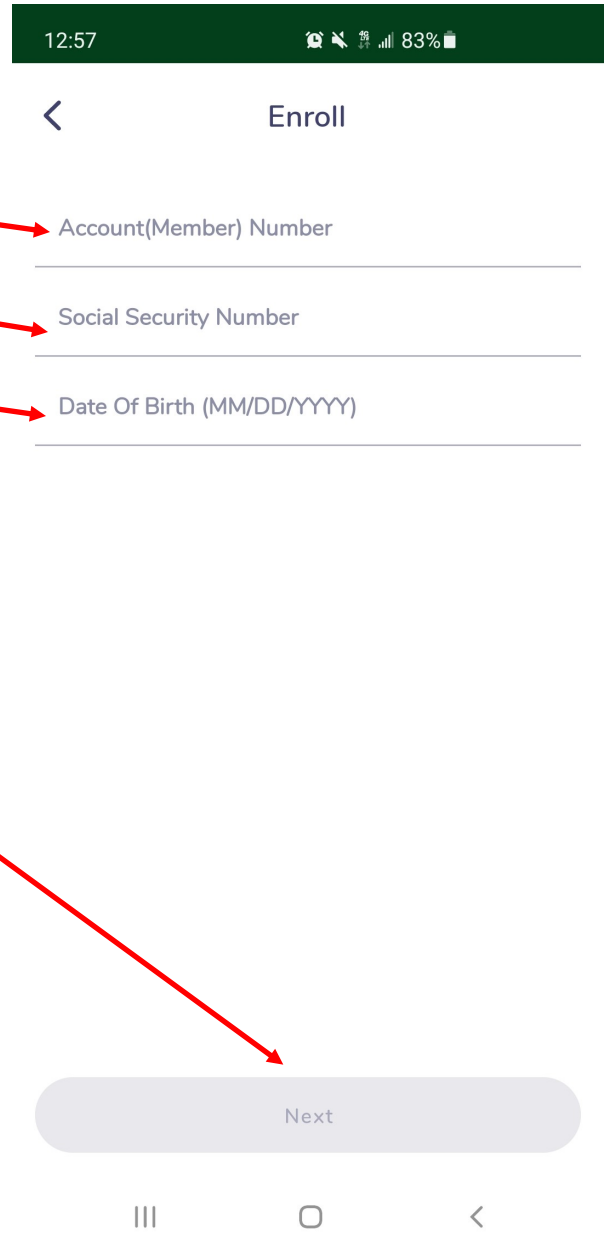
Once the **Glass City FCU Mobile Banking** app is downloaded from your mobile phone app store, this Enrollment/Login screen will appear. You must click **"Enroll"** to start your registration.

Please Note: If you have already enrolled in Glass City's **NEW** Home Banking, you can log in to the mobile app by clicking **"Log in to My Account"** and entering the credentials you already created.

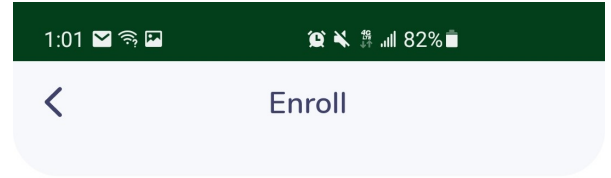


Upon clicking “**Enroll**”, you will be prompted to:

- Enter your Account/Member Number
- Enter your Social Security Number
- Enter your Date of Birth
- Choose “**Next**”




The screenshot shows the mobile banking app's enrollment screen. At the top, a dark green status bar displays the time 12:57, signal strength, Wi-Fi, and 83% battery. Below the status bar is a white header with a back arrow on the left and the word "Enroll" on the right. The main content area contains three input fields, each with a red arrow pointing from the instructions on the left: "Account(Member) Number", "Social Security Number", and "Date Of Birth (MM/DD/YYYY)". At the bottom of the screen is a light gray rounded button labeled "Next". Below the button are three icons: a hamburger menu, a home indicator, and a back arrow.




On the next screen, you will be prompted to:

- Select a username based on the following specifications:
 - At least 6 characters
 - At least 1 alphabetic character
 - At least 1 number
 - No special characters
- Select a password based on the following specifications:
 - At least 8 characters
 - At least 1 uppercase letter
 - At least 1 lowercase letter
 - At least 1 number
 - Not the same as username
 - At least 1 special character i.e. ! @ # \$ % ^ & * ()
- Retype your password to confirm that it matches
- Check the box to agree to the Terms and Conditions
- Check the box to enroll in eStatements and e-notices, if preferred
- Click **“Enroll”**

USERNAME *

NEW PASSWORD * 

CONFIRM PASSWORD * 

I agree to the Terms and Conditions

Yes, I would like to enroll in e-statements and e-notices

Enroll

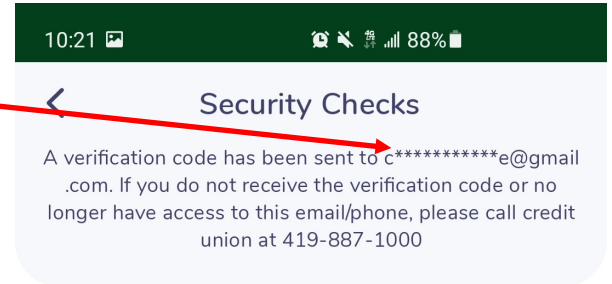


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Verification Code:

For your security, a verification code will be emailed to the email address that we have on file. If you do not receive the verification code or no longer have access to the email that we have on file, you must contact the credit union in order to update your information.

- A message is listed at the top of the screen that shows the first letter, last letter, and email provider (i.e: Gmail, Yahoo, Hotmail, etc.) of the email address that the code has been sent to.
- You must go to that email account and open the email from "gcfcu," with the subject "Glass City Federal Credit Union Verification" and access the verification code.
- If you need the verification code resent, you can select the "Resend Code" button.
- You will then enter the verification code in the specified section.
- Upon entering the verification code, you will be taken into the app.



Verification Code

Resend Code



Screen Summary:

Once you submit the verification code, you will be taken to a dashboard that summarizes your account information. You can then use all of the features of the app.

Same Sign In for Home Banking:

You can also use the same username and password that you just created for Mobile Banking each time you sign into the new Home Banking system.

