

Most of the commonly-used web browsers have pop-ups blocked by default for user convenience while on the Internet. Our Home Banking system does have some pages that attempt to open as a pop-up in a new window/tab for some aspects of the website. If your web browser is set to block pop-ups, some aspects of our Home Banking website will not work properly.

Listed below are links to instructions from commonly-used web browsers to adjust pop-up blocker settings to allow pop-ups from Home Banking.

[Microsoft - Internet Explorer](#)

[Microsoft - Edge](#)

[Google - Chrome](#)

[Mozilla - Firefox](#)

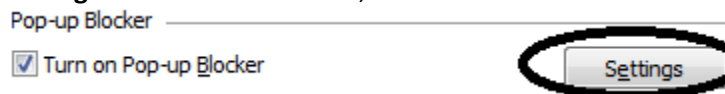
[Apple - Safari](#)

Internet Explorer

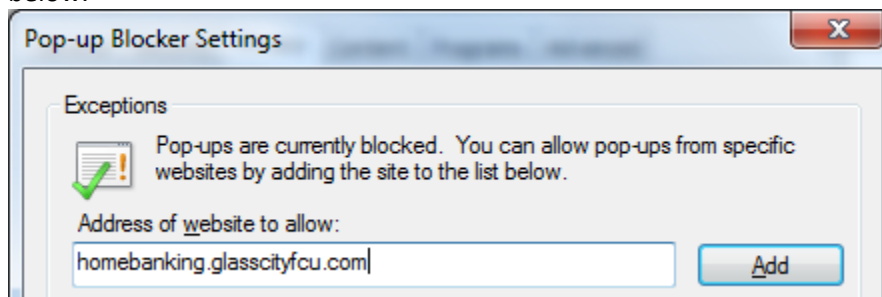
1. Open Internet Explorer.
2. Click the **Settings** icon, which is the icon of a gear/wheel located in the upper right corner of the browser window, shown circled below.



3. Select **Internet Options** from the menu that appears.
4. On the *Internet Options* window that appears, click the **Privacy** tab.
5. On the *Privacy* tab, about 2/3 of the way down is a section labeled **Pop-up Blocker**. Click the **Settings** button in this section, shown circled below.



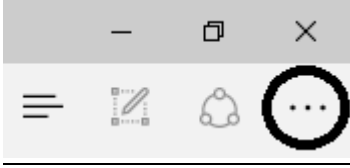
6. On the *Pop-up Blocker Settings* window that appears, type in **homebanking.glasscityfcu.com** in the top box labeled 'Address of website to allow', and then click the **Add** button, as shown below.



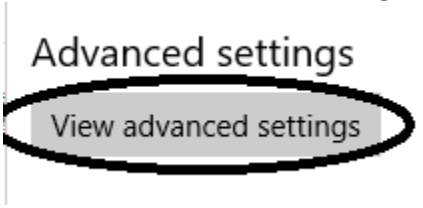
7. On the *Pop-up Blocker Settings* window, click the **Close** button.
8. On the *Internet Options* window, click the **OK** button.
9. Log back in to your account on Glass City FCU's Home Banking system and any portion of Home Banking affected by the browser's pop-up blocker should now open in a new window for you to use.

Edge

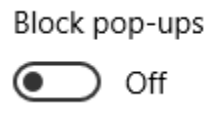
1. Open Edge.
2. Click the set of 3 dots in the upper right corner of the browser window, shown circled below.



3. Select **Settings** from the menu that appears.
4. On the *Settings* menu that appears, scroll down until you find the **Advanced Settings** section. Click the **View Advanced Settings** button, shown circled below.



5. On the *Advanced Settings* menu that appears, click the button underneath **Block pop-ups** so that it is turned off, shown below.



6. Log back in to your account on Glass City FCU's Home Banking system and any portion of Home Banking affected by the browser's pop-up blocker should now open in a new window for you to use.

Chrome

1. Open Chrome.
2. Click the **Settings** icon, which is the icon of 3 stacked horizontal lines in the upper right corner of the browser window, shown circled below.



3. Select **Settings** from the menu that appears.
4. On the *Settings* page that appears, scroll down to the bottom and click the **Show Advanced Options** link, shown below. This will display an additional list of settings.

[Show advanced settings...](#)

5. In the *Privacy* section that is now available, click the **Content Settings** button, shown circled below.

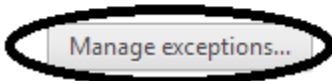
Privacy



6. On the *Content Settings* window that appears, scroll down until you find the **Pop-ups** section and click the **Manage Exceptions** button, shown circled below.

Pop-ups

- Allow all sites to show pop-ups
- Do not allow any site to show pop-ups (recommended)



7. On the *Pop-up Exceptions* window that appears, type in **homebanking.glasscityfcu.com** in the **Hostname Pattern** field and select **Allow** from the **Behavior** dropdown, shown below.

Pop-up exceptions



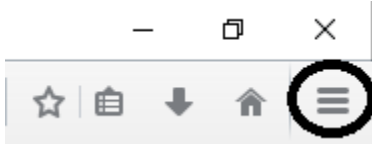
8. On the *Pop-up Exceptions* window, click the **Done** button. Then on the *Content Settings* window, click the **Done** button.

INSTRUCTIONS FOR CHROME CONTINUED ON NEXT PAGE

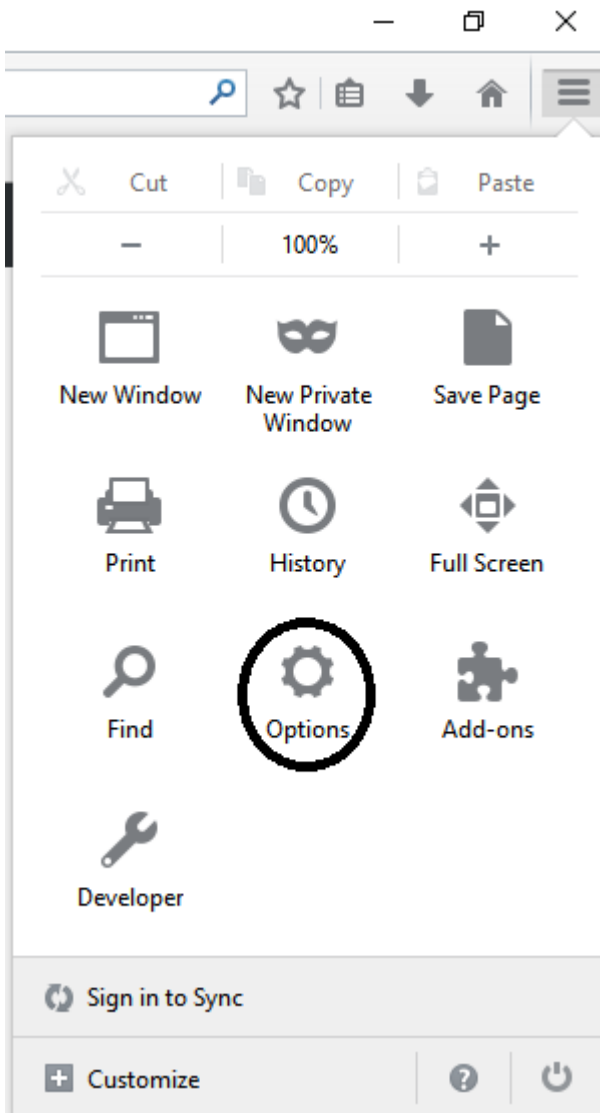
9. Log back in to your account on Glass City FCU's Home Banking system and any portion of Home Banking affected by the browser's pop-up blocker should now open in a new window for you to use.

Firefox

1. Open Firefox.
2. Click the 3 stacked horizontal lines in the upper right corner of the page, shown circled below.

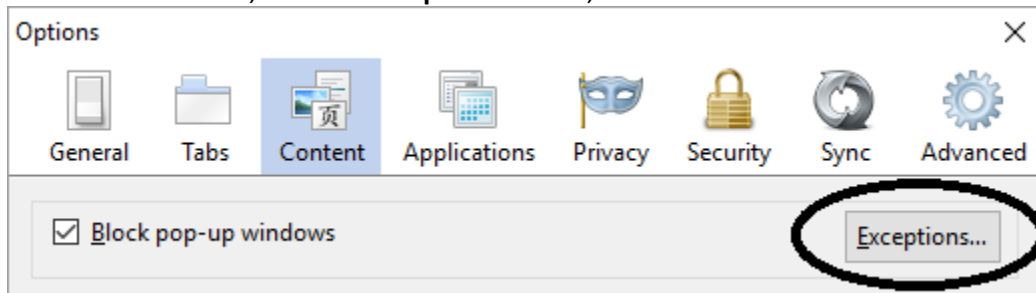


3. On the menu that appears, click **Options**, shown circled below.

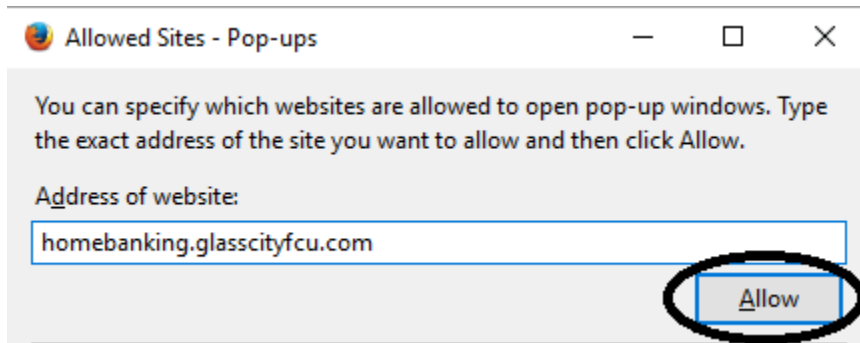


INSTRUCTIONS FOR FIREFOX CONTINUED ON NEXT PAGE

- On the *Options* window that appears, select the **Content** icon (if it is not already selected). In the *Content* window, click the **Exceptions** button, shown circled below.



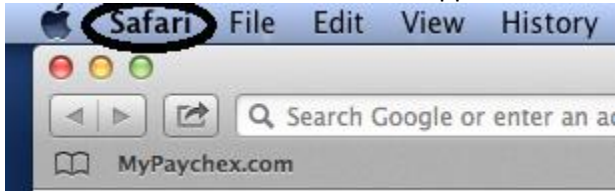
- On the *Allowed Sites – Pop Ups* window that appears, type in **homebanking.glasscityfcu.com** in the top box labeled 'Address of website', and then click the **Allow** button, as shown circled below.



- On the *Allowed Sites – Pop Ups* window, click the **Close** button.
- On the *Options* window, click the **OK** button.
- Log back in to your account on Glass City FCU's Home Banking system and any portion of Home Banking affected by the browser's pop-up blocker should now open in a new window for you to use.

Safari

1. Open Safari.
2. Click the bolded word **Safari** in the upper left corner of the page, shown circled below.



3. On the menu that appears, select **Preferences**.
4. On the *Preferences* menu that appears, click the **Security** icon. In the *Security* options, un-check the box next to **Block pop-up windows**, shown circled below.



NOTE: Safari does not allow you to allow pop-ups from only certain websites that you want to allow, like just our Home Banking system. It will either block all pop-ups from all websites or allow all pop-ups from all websites.